

**INTEGRATED SYSTEM MANUAL**

**BS EN ISO 9001:2008**

**BS EN ISO 14001:2004**

**OHSAS 18001:2007**

**QUALITY POLICY**

Balm & Davies Limited is committed to providing the highest level of quality of products and service to all our customers

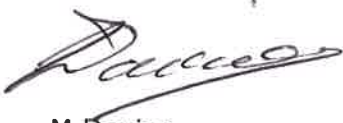
To help achieve this objective, the company is implementing a Quality Management System which meets the requirements of ISO 9001: 2008

This system, which will be regularly reviewed for its continued suitability and effectiveness, will help to ensure that everything we sell, and all work we do, fully meets our customer's requirements and is fit for its intended purpose

To ensure system efficiency, a measured programme of Continuous Improvement is regularly reviewed and updated with regard to ISO 9001:2008, Quality and Process Control

Design and Design Development requirements are a natural extension of the process and in addition any design changes to facilitate our process or assist the Customer will be verified by Customer approval

While this commitment to Quality is the ultimate responsibility of the Management of Balm & Davies Ltd, all employees of the company have a responsibility and a duty to fully comply with the requirements of the Quality Management System. We will also ensure that the expectations of our customers and any other interested parties are met



M Davies

Managing Director

15/02/2016